STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS DEPARTMENT OF BUSINESS REGULATION 233 RICHMOND STREET PROVIDENCE, RHODE ISLAND 02903

IN THE MATTER OF G & L INSURANCE ASSOCIATES, INC. STEVEN L. GIANQUILLI MARK J. LOMAZZO RESPONDENT.

DBR No. 04-I-0099

CONSENT AGREEMENT

It is hereby agreed between the Department of Business Regulation ("Department") and G & L Insurance Associates, Inc., Steven L. Gianquilli and Mark Lomazzo ("Respondents") as follows:

Respondents failed to comply with Regulation 73(F) that Respondents, with regard to two separate complaints, failed to respond to inquires from the Department within fifteen days. This conduct forced the Department to send two follow up letters as to each complaint to which Respondent also failed to respond and caused a delay in providing information to the consumer regarding their complaint.

WHEREFORE, based on the foregoing, Respondents and the Department have decided to resolve this matter without further administrative proceedings and hereby agree to the following resolution:

 Respondents agree to pay an administrative penalty of one thousand dollars (\$1,000) for these violations.

- Respondents agree that they will respond by certified mail within fifteen days to all future correspondence from the Department.
- 3. If Respondents violate Regulation 73(F) subsequent to the signing of this Consent Agreement, the Department may institute further administrative action including but not limited to 1) suspension, 2) revocation and/or 3) additional administrative penalties. Respondent shall be provided with notice and an opportunity for hearing should the Department choose to take such further action.

The Department and Respondents hereby consent and agree to the foregoing on behalf of their respective clients the 23th day of February 2005.

Department of Business Regulation By it's Legal Counsel, Respondent G & L Insurance Associates, Inc.

____ original signature on file _____ Elizabeth Kelleher Dwyer ____ original signature on file _____ Steven L. Gianquilli

Respondent

____ original signature on file ______ Steven L. Gianquilli

Respondent

____ original signature on file _____ Mark Lomazzo