# STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS DEPARTMENT OF BUSINESS REGULATION 233 RICHMOND STREET PROVIDENCE, RHODE ISLAND 02903

IN RE: NCCI Loss Costs and Rating Values Workers' Compensation

**DBR No. 05-I-0175** 

(Filed September 9, 2005)

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#### **DECISION**

## I. <u>INTRODUCTION</u>

The above-entitled matter came before the Department of Business Regulation ("Department") as the result of proposed revisions to the Workers' Compensation Loss Costs and Rating Values submitted by the National Council on Compensation Insurance ("NCCI") on September 9, 2005 ("Filing"). The Filing requested approval of a reduction of the overall advisory loss costs level for Industrial Classifications by two and three tenths percent (-2.3%), and an increase in the advisory loss costs level for "F" Classifications of two and eight tenths percent (+2.8%). "Loss costs" as defined in this Filing include loss based expenses (also known as "loss adjustment expenses").

An Order appointing Elizabeth Kelleher Dwyer and Paula M. Pallozzi as Co-Hearing Officers and Joel S. Chansky, FCAS, MAAA as the Department's consulting actuary was issued on September 9, 2005. The September 9, 2005 Order further joined Beacon Mutual Insurance Company ("Beacon") as a party to these proceedings requiring that Beacon "...appear by counsel at the initial prehearing and ...fully participate in the hearing

<sup>&</sup>lt;sup>1</sup> This is the average decrease. NCCI files advisory loss costs by "class codes" in which the loss costs vary by the type of business in which the insured is engaged. For each class code, NCCI has proposed specific

providing the Department with all information relevant to the evaluation of the NCCI filing." An initial prehearing conference was held on September 20, 2005. The Hearing Officers ordered that discovery be completed and Motions to Intervene filed no later than November 2, 2005, that alternative rate calculations be filed by November 9, 2005 and that the public hearing be held on November 16, 2005.

Beacon filed an Objection to Order Requiring Joinder of Beacon Mutual Insurance Company as Party to Rate Hearing on October 25, 2005. The Hearing Officers entered an Order denying Beacon's motion on November 5, 2005. Beacon appealed this Order to the Providence County Superior Court. After briefing of the parties and oral argument, on November 22, 2005 the Providence County Superior Court entered an Order upholding the Department's Joinder of Beacon. Beacon thereafter filed a Writ of Certiorari with the Rhode Island Supreme Court. At a conference with the Supreme Court duty judge, the Department was informed that if the Writ were granted, the Supreme Court would likely enter an Order staying the entire NCCI proceeding. Recognizing that the Filing represented an overall decrease in advisory loss costs, the Department determined that such an Order could adversely affect Rhode Island employers and, therefore, decided to withdraw the Joinder of Beacon in these proceedings. An Order to that effect was entered on December 1, 2005.<sup>2</sup>

The public hearing on the Filing was scheduled for November 16, 2005. The Notice of Public Hearing was published in the *Providence Journal* on October 14, 2005, in

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advisory loss costs, as well as average percentage changes for the five corresponding industry groups. The largest decrease for an individual class in the proposal is –30.5% and the largest increase proposed is 27%. <sup>2</sup> The Order further required that Beacon file its own rate case on or before January 16, 2006 or adopt the then approved NCCI loss costs. The Order was amended on December 7, 2005 after conference with the Rhode Island Supreme Court duty judge to omit the reference to adoption of the NCCI loss costs. The omitted portion of the Order was entered as a separate Order of the Director solely involving Beacon.

accordance with R.I. Gen. Laws § 27-7.1-5.1. A joint motion was filed to continue the public hearing due to the adverse effect that the hurricanes in Florida had on NCCI's ability to fully prepare for the proceeding.<sup>3</sup> The Department ordered that the proceeding would be opened on November 16, 2005 for the taking of public comment and would thereafter be continued until December 14, 2005. The Department noted this along with the public notice posted on its website.

Both NCCI's time to respond to discovery and the Attorney General's time to file a statement pursuant to Insurance Regulation 39(9)(b) were continued from the dates set at the prehearing. The Attorney General filed a statement of Areas of Disagreement and Alternative Rate Calculations pursuant to Insurance Regulation 39(9)(b) on December 9, 2005. The Attorney General took issue with five (5) areas of NCCI's methodology and recommended an average decrease in loss costs of ten and three tenths percent (-10.3%) with the exception of "F" Classifications, which the Attorney General recommended be decreased ten and six tenths percent (-10.6%).

NCCI submitted Exhibits 1 through 31 at the hearing, all of which were admitted into evidence without objection. Subsequent to the hearing, NCCI submitted a response to a request for information made by the Department during the hearing that was marked as NCCI Exhibit 32. The Attorney General submitted AG Exhibits A through J, all of which were admitted into evidence without objection.

No member of the public appeared at the hearing to offer public comment and no written public comment was received.

# II. <u>JURISDICTION</u>

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<sup>&</sup>lt;sup>3</sup> NCCI is headquartered in Boca Raton, Florida.

The Department has jurisdiction over this matter pursuant to R.I. Gen. Laws § 27-7.1-5.1, R.I. Gen. Laws § 27-9-10, R. I. Gen. Laws § 42-14-1 *et seq.*, and R.I. Gen. Laws § 42-35-1 *et seq.* 

# III. <u>ISSUES</u>

- 1. In determining advisory loss costs, should the loss development factors based on the latest 5 factors excluding the high and low values as filed by NCCI be accepted or modified?
- 2. Should there be an additional adjustment to loss development factors to reflect the statutory reforms made in 1992?
  - 3. Should the "trend" utilized by NCCI be accepted or modified?
  - 4. Should the large loss limit factor utilized by NCCI be accepted or modified?
- 5. Should the experience modification offset used by NCCI for "F" Classifications be accepted or modified?

# IV. MATERIAL FACTS AND TESTIMONY

NCCI is a "rating organization" licensed by the Department pursuant to R.I. Gen. Laws § 27-9-22. Carriers licensed to write workers' compensation insurance in Rhode Island have the option of "adopting" the loss costs and/or rates approved by the Department for NCCI rather than making their own individual rate filings with the Department.

In 2004, NCCI filed to decrease advisory loss costs by an average of eighteen and three tenths percent (-18.3%). A full hearing was held and on December 30, 2004 a Decision was issued approving an overall decrease of twenty and two tenths percent (-20.2%).

As mentioned above, the NCCI Filing under consideration requests an average decrease in loss costs for Industrial Classifications of two and three tenths percent (-2.3%) and an increase in loss costs for "F" Classifications of two and eight tenths percent (+2.8%). The Attorney General's recommendation is a decrease in loss costs for Industrial Classifications of ten and three tenths percent (-10.3%) with the exception of "F" Classifications, which the Attorney General recommended be decreased ten and six tenths The difference for the Industrial Classifications (where Industrial percent (-10.6%). Classifications are defined as all classifications excluding "F" Classifications) is based upon four (4) differences between the methodology and/or assumptions used in NCCI's calculations and the methodology and/or assumptions proposed by the Attorney General. The difference with respect to the "F" Classifications is based upon two (2) differences between the methodology and/or assumptions used in NCCI's calculations and the methodology and/or assumptions proposed by the Attorney General. The Department has carefully reviewed all methodology, assumptions, and calculations in the remainder of the Filing and has determined that no other adjustments are warranted at this time. The Attorney General agreed with all other aspects of the Filing. Therefore, the following discussion is limited to the four (4) areas of contention set forth by the Attorney General for the Industrial Classifications, and the two (2) areas of contention for the "F" Classifications.

In support of its position, NCCI offered the testimony of Carolyn Bergh, ACAS, MAAA.<sup>4</sup> In support of its position, the Attorney General offered the testimony of Anthony Grippa, FCAS, MAAA.

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<sup>&</sup>lt;sup>4</sup> NCCI also offered the testimony of Laura Hall, NCCI state relations executive of Rhode Island. Ms. Hall's testimony did not relate to any of the issues noted above to be in controversy in this matter and will not, therefore, be recounted in this decision.

#### **Selection of Loss Development Factors**

In the discussion of estimating loss costs and changes in loss costs, the concepts of stability and responsiveness were addressed (Transcript of hearing of December 14, 2005, page 16). With respect to loss development factors, NCCI's approach is geared more towards stability and assumes that high or low factors represent random fluctuations. NCCI utilized the average of the latest 5 years excluding the highest and lowest values for loss development factors for each of indemnity and medical. NCCI testified that there is volatility in the data and that there is a relatively limited volume of data in Rhode Island (Transcript of hearing of December 14, 2005, pages 36-37). When asked about the apparent downward movement in indemnity loss development factors, NCCI testified that if this is actually a trend and not random fluctuation, a five year average excluding the highest and lowest value "will systematically let it work its way into the numbers over time" (Transcript of hearing of December 14, 2005, page 37).

The Attorney General argued for a more responsive approach. Specifically, for indemnity, the Attorney General noted a consistent pattern in the factor, and concluded this was not likely to be random fluctuation. This was supported with a trend calculation on the loss development factors. The Attorney General recommended a time weighted average, giving more weight to the latest factor (a weight of 5) and progressively less weight to the older factors (finishing with a weight of 1 for the oldest factor). NCCI's expert testified that "a responsive methodology would be a three year average not weighting the latest point five times as high as something else." (Transcript of hearing of December 14, 2005, page 92). Further NCCI supplied the Hearing Panel with a summary of approaches taken in other states (NCCI Exhibit 32). For those states where the paid

loss development method is used (both large and small states), virtually all use either a 2 year average or a 3 year average. Only one other state utilizes a latest 5 years excluding high and low average when applied to paid data.

Based on the information provided, the Hearing Panel believes that there is justification for using a more responsive approach to selecting paid loss development factors for indemnity for this Filing. However, the Hearing Panel believes that a 3 year average approach is a better approach than the time weighted average as recommended by the Attorney General since a) there is no precedent for the Attorney General's approach, b) NCCI uses 3 year averages in a number of other states, and c) NCCI testified that a 3 year average would be a "responsive approach". For medical, both NCCI and the Attorney General propose to use the latest 5 years excluding high and low average values and the Hearing Panel accepts this for medical.

The overall change in loss costs moves from -2.3% to -4.2% when substituting the latest 3 year average loss development factors for indemnity. *See* Attached Exhibit.

## Additional Adjustment to Loss Development Factors for 1992 Statutory Reforms

In 2004, NCCI proposed an adjustment to loss development factors to reflect the impact of the 1992 statutory reforms. The proposed adjustment was a factor of 1.015 for indemnity to provide for additional loss development that was not captured in historical data that only reflected pre-reform loss experience. NCCI's proposed factor, all else equal, had the effect of increasing loss costs. While the Attorney General did not dispute this exact point in 2004, the Attorney General and the Hearing Panel did raise some concerns at the hearing and the Hearing Panel did not accept the factor of 1.015. In the current Filing, NCCI is not proposing such an adjustment. However, the Attorney

General is proposing an adjustment for indemnity and medical. The Attorney General's adjustments have the effect of decreasing 11<sup>th</sup>-ultimate loss development factors, and hence, decreasing loss costs. The Hearing Panel has now heard arguments in consecutive years, on the same topic, from different parties – one party testifying that the data suggests an increase in loss costs, and the other party testifying that the data suggests a decrease in loss costs.

The Attorney General's argument was conceptually based on the belief that the 1992 statutory reforms have "reduced the duration of indemnity benefits when people are injured" (Transcript of hearing of December 15, 2005, page 18). Specifically, the Attorney General testified that he believed that the 1992 statutory reforms have "reduced the frequency of instances where a person is injured and then receives workers' compensation benefits for periods in excess of 12 years, including through lifetime" (Transcript of hearing of December 15, 2005, page 17). The Attorney General supported his argument with claim frequency statistics showing large decreases in the number of permanent disability claims in Rhode Island for years immediately following the reforms.

NCCI testified that claim counts by injury type (death, permanent total disability, permanent partial disability, temporary total disability, medical only) were not necessarily being recorded in a consistent manner. Specifically, NCCI testified that they, too, noticed an apparent decrease in permanent disability claims and they "contacted some carriers to try and investigate what was going on" (Transcript of hearing of December 14, 2005, page 36). NCCI learned that "regardless of whether the injured worker had a permanent or a partial injury, they were reporting everything as temporary" (Transcript of hearing of December 14, 2005, page 36). This, in turn, was creating an

increase in temporary claims. Essentially, NCCI argued that serious injuries were still occurring, but they were not being classified the same way as they were pre-reform.

The Hearing Panel asked the Attorney General questions about the data, information, and methodology associated with analyzing this complex issue. When asked what data might be used if there were no constraints on time or availability of data, the Attorney General indicated that NCCI's detailed claim information core, which tracks claims for a longer period of time, would have been a preferable data source. The Attorney General further testified that this data source "did not occur to me, unfortunately, until a couple of days ago. I had forgotten about it." (Transcript of hearing of December 15, 2005, page 39).

The Hearing Panel also asked the Attorney General about using excerpts from Beacon Mutual's financial statements to calculate post reform loss development factors. These excerpts of Beacon Mutual's financial statements were submitted by the Attorney General in support of the proposed adjustment for the impact of the 1992 statutory reforms. The Attorney General responded that it didn't occur to him at the time but that it would be "an interesting step of arithmetic" (Transcript of hearing of December 15, 2005, page 58).

Finally, the Hearing Panel asked if it was hypothetically possible for this adjustment to loss development factors to be positive (i.e., a factor that increases loss costs), as argued by NCCI in 2004. The Attorney General indicated that it "would be a possibility, but highly unlikely" (Transcript of hearing of December 15, 2005, page 49).

The Hearing Panel believes that an adjustment to loss development factors to reflect the 1992 statutory reforms is a valid item to consider. One of the goals of the

1992 statutory reforms was to reduce the duration of workers' compensation claims in Rhode Island, and intuitively, this should result in lower loss development factors, especially as time passes (in this Filing, in the 11<sup>th</sup>-ultimate loss development factors). However, based on the testimony provided related to claim counts and other data sources that were not used/considered, the Hearing Panel is not convinced that the approach used by the Attorney General is properly quantifying the magnitude of adjustments to the loss development factors. Also, while some adjustment may be merited for indemnity, it is not clear why an adjustment would be required for medical.

The Hearing Panel has decided to reject the Attorney General's proposed adjustments to reflect the impact of the 1992 statutory reforms on loss development factors. The Hearing Panel further recommends that this issue be more fully studied and addressed in NCCI's next loss cost filing.

#### **Selection of Indemnity and Medical Trends**

Regarding trends, both NCCI and the Attorney General presented strong arguments in support of their selected trend factors for each of medical and indemnity. NCCI filed for annual trends of 0.0% and +1.5% for indemnity and medical respectively, while the Attorney General is recommending annual trends of -1.3% and +0.7% for indemnity and medical respectively.

NCCI reviewed a variety of statistics, including loss ratio trends, and separate frequency and severity trends (the components of the loss ratio trends). NCCI also reviewed policy year and accident year data, including accident year 2004. NCCI testified that the 2004 accident year can be "thought of as an early indicator" (Transcript of hearing of December 14, 2005, page 25) and that the use of accident year data

influenced their judgmental selections of trend factors. While the selected trend factors were higher than those indicated by the statistical tests/results displayed in their Filing, NCCI pointed out that the selected values were in line with other tests/results that were reviewed (Transcript of hearing of December 14, 2005, pages 82-83).

The Attorney General's position on trend is that it is inconsistent to introduce accident year data into a filing that otherwise relies on policy year data (Transcript of hearing of December 14, 2005, pages 130-131). When pressed on the issue of introducing additional information that post dated the data in the Filing, the Attorney General conceded that "it should certainly be taken into consideration" on the premise that this new information was credible (Transcript of hearing of December 15, 2005, page 60). Further, the Attorney General expressed some concern over the consistency of the wage data used by NCCI to decompose the loss ratio trends into the underlying frequency and severity components. The Attorney General's conclusion was to use only loss ratio statistics and create an average of 5, 6, 7, and 8 year/point trends, weighted by the corresponding R-Squared/goodness of fit factors. NCCI questioned the weighting approach and whether the R-Squared figures indicated poor fits. The Attorney General testified that in cases of poor fits, these values got low weights. The Hearing Panel noted that for medical, the highest value among the four R-Squared values was .352, which does not represent a statistically good fit of the trend calculation to the underlying data. However, since this was the "best" of the four methods (5, 6, 7, and 8 year/point trends), it ended up getting 57.5% of the weight.

The Hearing Panel appreciated the efforts that both sides put into the difficult area of selecting trends. Based on the information presented, the Hearing Panel is persuaded

that the NCCI selected trends should be accepted. NCCI's selected trends incorporated later, more responsive data and information, and is preferable, under these circumstances, to the Hearing Panel. Also, the Attorney General's trend calculations for medical produced low R-Squared values and did not appear to the Hearing Panel to be an optimal approach for selecting trend factors.

#### **Large Loss Limit Procedure**

In 2004, NCCI proposed to add a Large Loss Limit Procedure. The Attorney General agreed with the concept, but rejected the methodology, primarily due to an inconsistency when the method is applied to "paid+case" data. The Department rejected the Attorney General's position on this issue noting that since the "paid+case" data was not being used in the Filing, there was no inconsistency and that the methodology proposed by NCCI had already been approved in twenty-one (21) other states. In its Decision in DBR No. 04-I-0174 effective December 30, 2004, the Department approved NCCI's proposed Large Loss Limit Procedure.

NCCI is proposing to continue the use of its Large Loss Limit Procedure in this Filing. The Attorney General again criticizes NCCI's methodology and requests that the Large Loss Limit Procedure charge be reduced from one and seven tenths percent (1.7%) to one percent (1%). The 1.7% figure represents NCCI's estimate of what percentage of losses will exceed a predetermined threshold, over the long term. The formula then excludes actual large losses from the data in the Filing, and replaces these with a factor of 1.017 (the 1.7% referenced above).

The Attorney General is not questioning NCCI's estimate of large losses as a percentage of total losses (where the estimate is based on the average of many years of

experience). Instead, the Attorney General is arguing that it is not appropriate to increase loss costs by this full amount. The argument is based on the fact that no losses in Rhode Island (using paid data) were actually limited and that therefore, there is apparently some sort of double counting (i.e., no losses are removed, but a factor is added on). Specifically, the Attorney General testified that there is a gap to be bridged: since losses in the Filing are limited on a paid basis and the large loss adjustment of 1.7% is on an ultimate basis, the large loss adjustment should therefore also be adjusted to a paid basis (Transcript of hearing of December 14, 2005, page 148). As such, the Attorney General proposed a methodology that tempers the large loss factor. Using the Attorney General's approach, this tempering would occur regardless of the magnitude of the large loss factor (Transcript of hearing of December 14, 2005). Finally, NCCI testified that the indicated change in loss costs of -2.3% would be unchanged if the large loss procedure had been removed altogether.

The Hearing Panel has decided to accept NCCI's large loss factor of 1.7%. The factor of 1.7% is applied to ultimate losses, i.e., paid losses, developed to ultimate, limited by the large loss adjustment. The fact that no paid losses had actually been limited does not necessarily invalidate the calculation. The NCCI formula did include an adjustment to the 19<sup>th</sup>-ultimate loss development factor (incurred basis), so there was an adjustment to loss development factors to account for the impact of large losses.

## NCCI's Filed Charges for "F" Classifications

NCCI filed for an overall increase of +2.8% for "F" Classifications loss costs. NCCI testified that most of the data used to derive the "F" Classifications loss costs is countrywide data as opposed to data specific to Rhode Island. One exception to this is trend, where NCCI uses trend factors based on Rhode Island data for the Industrial Classifications. The

Attorney General argued that their selected trend factors should be used both for the Industrial Classifications and for the "F" Classifications. Since the Hearing Panel accepted NCCI's trend factors for the Industrial Classifications, the same trend factors should be used for the "F" Classifications.

The Attorney General also argued that the offset for the anticipated impact of experience modifications should also be Rhode Island specific rather than being based on countrywide data as proposed by NCCI, on the premise that credits for loss experience in other states was not applicable for Rhode Island. The Attorney General testified that there is "no logic in charging Rhode Island F class employers for the level of experience rating credits being provided in Louisiana, Illinois, Florida, etc." (Transcript of hearing of December 14, 2005, page 152). The Attorney General proposed to use the same experience modification offset of .976 used for the Industrial Classifications. NCCI testified that the value of .976 was based on total Rhode Island data, and included both Industrial Classification data as well as "F" Classification data (Transcript of hearing of December 15, 2005, page 73).

NCCI argued that since the "F" Classifications calculations were based on countrywide data, this adjustment was not appropriate. However, this did not apply to trend, i.e., Rhode Island trend factors were used by NCCI in the "F" Classifications calculations.

The Hearing Panel believes that the Attorney General's adjustment for the experience rating offset is appropriate. The resulting change in loss cost would be -4.4% derived as follows:

NCCI Filed Change in Loss Costs: +2.8%

Attorney General's Adjustment: (1/.976)/(1/.907) = 1.025/1.102 = .930

Revised Change in Loss Costs:  $1.028 \times .930 = .956 = -4.4\%$ 

## V. <u>FINDINGS OF FACT</u>

The Hearing Panel makes the following findings of fact:

- 1. NCCI has satisfied all regulatory prerequisites with regard to this Filing.
- 2. With regard to selection of loss development factors, the Hearing Panel concludes that a more responsive approach to selecting paid loss development factors for indemnity should be used. The approach chosen by the Hearing Panel is a 3-year average approach that NCCI agreed would be a "responsive approach". For medical, the latest 5 years excluding high and low average values as proposed by NCCI and the Attorney General is appropriate.
- 3. The Hearing Panel recommends that any additional adjustments to loss development factors for 1992 statutory reforms should be more fully studied and addressed in NCCI's next loss cost filing. However, the Hearing Panel does not accept the Attorney General's proposed adjustments to reflect the impact of the 1992 statutory reforms on loss development factors at this time.
- 4. With regard to selection of indemnity and medical trends, the Hearing Panel concludes that the NCCI selected trends should be accepted, in part, because NCCI's selected trends incorporated later, more responsive data and information, and is preferable under these circumstances.

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- 5. The Hearing Panel accepts NCCI's large loss factor of 1.7% as the factor of 1.7% is applied to ultimate losses, i.e., paid losses, developed to ultimate, limited by the large loss adjustment and the fact that no paid losses had actually been limited does not necessarily invalidate the calculation.
- 6. With regard to NCCI's filed charges for "F" classifications, the Hearing Panel concludes that the Attorney General's adjustment for the experience rating offset is appropriate.
- 7. Average reductions in advisory loss costs of -4.2% for Industrial Classifications and -4.4% for "F" Classifications would result in loss costs that are not excessive, inadequate or unfairly discriminatory.

# VI. <u>CONCLUSIONS OF LAW</u>

- 1. The Department has jurisdiction over this matter pursuant to R.I. Gen. §27-7.1-5.1, R.I. Gen. Laws § 27-9-10, R.I. Gen. Laws § 42-14-1 *et seq.*, and R.I. Gen. Laws § 42-35-1 *et seq.*
- 2. Reductions of advisory loss costs by an average of -4.2% for Industrial Classifications and -4.4% for "F" Classifications would result in loss costs that are not excessive, inadequate or unfairly discriminatory.

## VII. <u>RECOMMENDATION</u>

Based on the above analysis, the Hearing Officers recommend that

- 1. Advisory loss costs be approved for NCCI with average reductions of -4.2% for Industrial Classifications and -4.4% for "F" Classifications.
- 2. NCCI be directed to file a schedule consistent with this Decision by class code and by industry group.

Dated: January 5, 2006

Elizabeth Kelleher Dwyer Hearing Officer

Dated: January 5, 2006

Paula M. Pallozzi Hearing Officer I have read the Hearing Officer's Decision and Recommendation in this matter, and I hereby

\_\_\_x\_\_ADOPT \_\_\_\_REJECT \_\_\_MODIFY

the Decision and Recommendation.

Dated: January 5, 2006

A. Michael Marques
Director

## **NOTICE OF APPELLATE RIGHTS**

THIS DECISION CONSTITUTES A FINAL ORDER OF THE DEPARTMENT OF BUSINESS REGULATION PURSUANT TO R.I. GEN. LAWS § 42-35-12. PURSUANT TO R.I. GEN. LAWS § 42-35-15, THIS ORDER MAY BE APPEALED TO THE SUPERIOR COURT SITTING IN AND FOR THE COUNTY OF PROVIDENCE WITHIN THIRTY (30) DAYS OF THE MAILING DATE OF THIS DECISION. SUCH APPEAL, IF TAKEN, MUST BE COMPLETED BY FILING A PETITION FOR REVIEW IN SUPERIOR COURT. THE FILING OF THE COMPLAINT DOES NOT ITSELF STAY ENFORCEMENT OF THIS ORDER. THE AGENCY MAY GRANT, OR THE REVIEWING COURT MAY ORDER, A STAY UPON THE APPROPRIATE TERMS.

# For Filing Effective 1/1/2006

## **EXHIBIT I - Limited Paid Losses**

	Policy Year 2003	Policy Year 2002	Policy Year 2001
Premium:			
<ul><li>(1) Standard Earned Premium Developed to Ultimate (Appendix A-II)</li><li>(2) Premium On-level Factor (Appendix A-I)</li></ul>	\$244,392,438 0.561	\$228,749,702 0.560	\$217,609,794 0.569
(3) Premium Available for Benefits Costs = (1)x(2)	\$137,104,158	\$128,099,833	\$123,819,973
Indemnity Benefit Cost:			
(4) Limited Indemnity Paid Losses Developed to Ultimate (See Exhibit 1, Page 2)	\$70,796,982	\$67,754,871	\$67,096,330
(5) Indemnity Loss On-level Factor (Appendix A-I)	1.002	1.004	1.006
(6) Factor to Include Loss-based Expenses (Exhibit II) (7) Composite Adjustment Factor = (5)x(6)	1.166 1.168	1.166 1.171	1.166 1.173
(8) Adjusted Limited Indemnity Losses = (4)x(7)	\$82,690,875	\$79,340,954	\$78,703,995
(9) Adjusted Limited Indemnity Cost Ratio excluding Trend and Benefits = (8)/(3)	0.603	0.619	0.636
(10) Factor to Reflect Indemnity Cost Railo excluding Frend and Benefits = (6)/(6)	1.000	1.000	1.000
(11) Projected Limited Indemnity Field (Appellaboration)	0.603	0.619	0.636
(12) Factor to Adjust Indemnity Cost Ratio to an Unlimited Basis (Appendix A-II)	1.017	1.017	1.017
(13) Projected Indemnity Cost Ratio = (11)x(12)	0.613	0.630	0.647
(14) Factor to Reflect Proposed Changes in Indemnity Benefits (Appendix C)	1.002	1.002	1.002
(15) Projected Indemnity Cost Ratio including Benefit Changes = (13)x(14)	0.614	0.631	0.648
Medical Benefit Cost:			
(16) Limited Medical Paid Losses Developed to Ultimate (Appendix A-II)	\$36,399,396	\$33,161,683	\$31,481,072
(17) Medical Loss On-level Factor (Appendix A-I)	1.000	1.000	1.000
(18) Factor to Include Loss-based Expenses (Exhibit II)	1.166	1.166	1.166
(19) Composite Adjustment Factor = (17)x(18)	1.166	1.166	1.166
(20) Adjusted Limited Medical Losses = (16)x(19)	\$42,441,696	\$38,666,522	\$36,706,930
(21) Adjusted Limited Medical Cost Ratio excluding Trend and Benefits = (20)/(3)	0.310	0.302	0.296
(22) Factor to Reflect Medical Trend (Appendix A-III)	1.046	1.061 0.320	1.077 0.319
(23) Projected Limited Medical Cost Ratio = (21)x(22) (24) Factor to Adjust Medical Cost Ratio to an Unlimited Basis (Appendix A-II)	0.324 1.017	1.017	1.017
(25) Projected Medical Cost Ratio = (23)x(24)	0.330	0.325	0.324
(26) Factor to Reflect Proposed Changes in Medical Benefits (Appendix C)	1.000	1.000	1.000
(27) Projected Medical Cost Ratio including Benefit Changes = (25)x(26)	0.330	0.325	0.324
Total Benefit Cost:			
(28) Indicated Change Based on Experience, Trend and Benefits = (15)+(27)	0.944	0.956	0.972
(29) Selected Weights (un-rounded)	33.3%	33.3%	33.3%
(30) Indicated Change Based on Experience, Trend and Benefits = sum [(28)x(29)]	0.957		
(31) Effect of Change in Loss-based Expenses	1.001		
(32) Indicated Change Modified to Reflect the Change in Loss-based Expenses = (30)x(31)	0.958	(-4.2%)	

References to appendices and exhibits other than Exhibit 1 refer to the NCCI filing.

## For Filing Effective 1/1/2006

#### Determination of Premium and Losses Developed to an Ultimate Report

#### Premium and Loss Summary Valued as of 12/31/2004

•	Policy Year 2003	Policy Year 2002	Policy Year 2001
(1) Standard Earned Premium	\$241,018,183	\$229,208,118	\$217,827,622
(2) Factor to Develop Premium to Ultimate	1.014	0.998	0.999
(3) Standard Earned Premium Developed to Ultimate = (1)x(2)	\$244,392,438	\$228,749,702	\$217,609,794
(4) Limited Indemnity Paid Losses	\$23,749,407	\$37,065,028	\$45,152,308
(5) Limited Indemnity Paid Development Factor to Ultimate	2.981	1.828	1.486
(6) Limited Indemnity Paid Losses Developed to Ultimate = $(4)x(5)$	\$70,796,982	\$67,754,871	\$67,096,330
(7) Limited Medical Paid Losses	\$21,614,843	\$25,084,480	\$25,698,834
(8) Limited Medical Paid Development Factor to Ultimate	1.684	1.322	1.225
(9) Limited Medical Paid Losses Developed to Ultimate = (7)x(8)	\$36,399,396	\$33,161,683	\$31,481,072

## **Determination of Policy Year Loss Development Factors**

#### Summary of Paid Loss Development Factors

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
_	1st/2nd	2nd/3rd	3rd/4th	4th/5th	5th/6th	6th/7th	7th/8th	8th/9th
Indemnity	1.631	1.230	1.122	1.058	1.037	1.025	1.016	1.008
Medical	1.274	1.079	1.032	1.019	1.012	1.009	1.005	1.004
	(9)	(10)	(11)	(12)	(13)	(14)	(15)	(16)
_	9th/10th	10th/11th	11th/12th	12th/13th	13th/14th	14th/15th	15th/16th	16th/17th
Indemnity	1.007	1.005	1.005	1.008	1.007	1.006	1.007	1.007
Medical	1.004	1.004	1.003	1.003	1.003	1.004	1.004	1.006
	(17)	(18)	(19)	(20)	(21)	(22)	(23)	(24)
			Ltd. P+C	Ltd. Paid	Factor to			
			19th/Ult	to P+C	Adjust for	19th/Ult	18th/Ult	17th/Ult
_	17th/18th	18th/19th*	Factor	Factor	1992 Reform	[(19)/(20)]x(21)	(22)x(18)	(23)x(17)
Indemnity	1.006	1.004	1.014	0.940	1.000	1.079	1.083	1.089
Medical	1.005	1.003	1.056	0.970	1.000	1.089	1.092	1.097
	(25)	(26)	(27)	(28)	(29)	(30)	(31)	(32)
	16th/Ult	15th/Ult	14th/Ult	13th/Ult	12th/Ult	11th/Ult	10th/Ult	9th/Ult
_	(24)x(16)	(25)x(15)	(26)x(14)	(27)x(13)	(28)x(12)	(29)x(11)	(30)x(10)	(31)x(9)
Indemnity	1.097	1.105	1.112	1.120	1.129	1.135	1.141	1.149
Medical	1.104	1.108	1.112	1.115	1.118	1.121	1.125	1.130
	(33)	(34)	(35)	(36)	(37)	(38)	(39)	(40)
	8th/Ult	7th/Ult	6th/Ult	5th/Ult	4th/Ult	3rd/Ult	2nd/Ult	1st/Ult
Indomnit :	(32)x(8) 1.158	(33)x(7) 1.177	(34)x(6) 1.206	(35)x(5) 1.251	(36)x(4) 1.324	(37)x(3) 1.486	(38)x(2) 1.828	(39)x(1) 2.981
Indemnity Medical	1.135	1.177	1.206 1.151	1.251	1.324	1.486	1.828	2.981 1.684
Medical	1.100	1.171	1.101	1.100	1.107	1.220	1.522	1.004

 $<sup>\</sup>uparrow The~18 th/19 th~link~ratio~is~raised~to~the~two-thirds~power~to~remove~the~overlap~with~the~AY~19 th/Ult~development~factor.$ 

#### Rhode Island Interrogatories - For Filing Effective 1/1/2006

#### Determination of Policy Year Development Factors

#### Limited Paid Loss Development Factors

Policy <u>Year</u>	Limited Paid Indemr For Matching Con		Development <u>Factor</u>	Policy <u>Year</u>	Limited Paid Medic For Matching Con		Development <u>Factor</u>
1998 1999 2000 2001 2002 Average *	1st Report 15,530,541 21,179,110 23,192,578 22,987,884 23,132,787	2nd Report 26,804,320 34,475,227 38,169,446 37,834,837 37,006,844	1.726 1.628	1998 1999 2000 2001 2002 Average *	1st Report 13,678,095 17,762,660 18,615,284 19,639,281 19,475,414	2nd Report 17,583,489 22,495,743 23,628,544 23,905,237 25,079,797	1.286 1.266 1.269 1.217 1.288 <b>1.274</b>
1997 1998 1999 2000 2001 Average *	2nd Report 22,860,630 26,021,866 33,958,590 38,004,634 37,610,703	3rd Report 29,552,958 33,043,156 42,338,406 47,206,425 45,170,179	1.293 1.270 1.247 1.242	1997 1998 1999 2000 2001 Average *	2nd Report 17,078,940 16,932,124 22,402,531 23,544,189 23,692,637	3rd Report 18,388,812 18,318,267 24,179,210 24,977,012 25,710,664	1.077 1.082 1.079 1.061 1.085 <b>1.079</b>
1996 1997 1998 1999 2000 Average *	3rd Report 26,587,113 28,534,985 34,205,350 42,217,640 46,289,008	4th Report 30,034,135 32,635,304 39,223,898 46,870,917 51,391,406	1.130 1.144 1.147 1.110 1.110 <b>1.122</b>	1996 1997 1998 1999 2000 Average *	3rd Report 16,121,346 17,758,382 19,038,709 24,128,398 24,296,332	4th Report 16,623,845 18,305,207 19,706,511 25,130,316 25,045,943	1.031 1.031 1.035 1.042 1.031
1995 1996 1997 1998 1999 Average *	4th Report 29,807,585 29,313,139 33,139,106 39,129,752 46,351,589	5th Report 31,319,922 31,437,443 35,463,537 41,399,646 48,482,443	1.070 1.058	1995 1996 1997 1998 1999 Average *	4th Report 16,619,724 16,271,882 19,855,482 19,617,418 24,918,555	5th Report 16,886,744 16,550,016 20,330,356 19,913,095 25,532,364	1.015 1.017 1.024 1.015 1.025 <b>1.019</b>
1994 1995 1996 1997 1998 Average *	5th Report 29,882,414 32,438,193 31,678,976 35,358,332 39,747,960	6th Report 31,526,869 34,127,472 33,261,680 36,473,041 40,899,568	1.050 1.032	1994 1995 1996 1997 1998 Average *	5th Report 15,373,341 16,663,161 17,128,250 20,174,430 19,200,559	6th Report 15,552,413 16,921,062 17,468,258 20,186,603 19,384,636	1.012 1.015 1.020 1.001 1.010 <b>1.012</b>
1993 1994 1995 1996 1997 Average *	6th Report 30,681,716 31,334,122 34,092,622 32,303,110 34,805,970	7th Report 31,800,577 32,736,907 35,387,670 32,974,448 35,395,946	1.021	1993 1994 1995 1996 1997 Average *	6th Report 15,933,365 15,486,781 16,908,622 17,024,329 19,058,244	7th Report 16,033,671 15,709,739 17,165,450 16,962,296 19,181,519	1.006 1.014 1.015 0.996 1.006 <b>1.009</b>
1992 1993 1994 1995 1996 Average *	7th Report 49,041,911 31,172,245 32,723,819 33,744,189 32,368,143	8th Report 49,738,875 31,526,388 33,965,436 33,969,832 32,473,496	1.007	1992 1993 1994 1995 1996 Average *	7th Report 21,373,009 15,922,092 15,708,030 15,942,822 16,573,084	8th Report 21,504,518 16,004,262 15,780,921 16,016,701 16,565,341	1.006 1.005 1.005 1.005 1.000 <b>1.005</b>
1991 1992 1993 1994 1995 Average *	8th Report 49,466,525 31,494,533 32,565,588 33,954,705	9th Report 49,627,653 31,630,618 33,039,892 34,107,374	1.004	1991 1992 1993 1994 1995 Average *	8th Report 14,044,622 21,252,197 15,982,002 15,175,031 15,991,315	9th Report 14,093,311 21,337,647 16,046,465 15,264,773 16,070,041	1.003 1.004 1.004 1.006 1.005
1990 1991 1992 1993 1994 Average *	9th Report 49,822,039 30,733,780 33,035,239 st 3 Years for Indeminity at	10th Report 50,148,994 31,139,794 33,178,189	1.007 1.011 1.004 <b>1.007</b>	1990 1991 1992 1993 1994 Average *	9th Report 36,454,006 32,630,444 22,050,495 15,508,543 15,252,814	10th Report 36,599,791 32,734,864 22,087,490 15,656,514 15,333,735	1.004 1.003 1.002 1.010 1.005 <b>1.004</b>

<sup>\*</sup> Average of Latest 3 Years for Indeminity and Average of Latest 5 Years Excl. High/Low for Medical

## Determination of Policy Year Development Factors

#### Limited Paid Loss Development Factors

	•						
Policy	Limited Paid Indemn	nity Losses I	Development	Policy	Limited Paid Medica	l Losses	Development
<u>Year</u>	For Matching Con	npanies	<u>Factor</u>	<u>Y ear</u>	For Matching Com	<u>panies</u>	Factor
	10th Report	11th Report			10th Report	11th Report	
1989				1989	46,564,847	46,879,565	1.007
1990				1990	36,179,567	36,200,249	1.001
1991				1991	32,822,888	32,975,459	1.005
1992	49,722,485	49,948,417	1.005	1992	21,847,935	21,878,006	1.001
1993	31,139,039	31,248,463	1.004	1993	15,657,777	15,775,866	1.008
Average *			1.005	Average *			1.004
	11th Report	12th Report			11th Report	12th Report	
1988	156,947,580	158,241,474	1.008	1988	40,570,911	40,720,672	1.004
1989	167,422,093	169,771,950	1.014	1989	46,384,878	46,585,472	1.004
1990	115,172,275	115,877,756	1.006	1990	36,175,063	36,222,153	1.001
1991	85,541,365	85,939,788	1.005	1991	32,327,146	32,350,146	1.001
1992	49,739,802	49,928,038	1.004	1992	21,730,073	21,809,301	1.004
Average *			1.005	Average *			1.003
	12th Report	13th Report			12th Report	13th Report	
1987	150,207,461	151,616,229	1.009	1987	38,841,838	39,076,272	1.006
1988	156,617,902	157,833,913	1.008	1988	40,251,663	40,405,356	1.004
1989	168,556,431	170,800,303	1.013	1989	46,380,299	46,571,206	1.004
1990	112,580,273	113,022,313	1.004	1990	34,937,457	34,978,737	1.001
1991	84,966,687	85,473,120	1.006	1991	31,984,490	31,981,123	1.000
Average *	- 1,,		1.008	Average *			1.003
	13th Report	14th Report			13th Report	14th Report	
1986	129,723,816	130,926,491	1.009	1986	32,987,725	33,100,727	1.003
1987	150,159,461	151,762,393	1.011	1987	38,773,322	39,045,401	1.007
1988	157,187,442	158,308,005	1.007	1988	40,263,814	40,406,043	1.004
1989	162.378.355	163,784,186	1.009	1989	44,334,575	44,475,037	1.003
1990	111,922,071	112,320,117	1.004	1990	34,524,877	34,586,548	1.002
Average *	111,022,011	112,020,111	1.007	Average *	01,021,011	01,000,010	1.003
///crugo			1.007	Avolugo			1.000
	14th Report	15th Report			14th Report	15th Report	
1985	101,079,752	101.899.399	1.008	1985	25.968.636	26.115.487	1.006
1986	129,877,678	130,881,897	1.008	1986	32,665,541	32,727,760	1.002
1987	151,469,126	152,685,038	1.008	1987	38,942,951	39,127,319	1.005
1988	147,685,286	148,332,400	1.004	1988	37,985,875	38,148,972	1.003
1989	161,581,941	162,605,702	1.006	1989	43,621,855	43,720,566	1.004
Average *	101,361,941	102,003,702	1.006	Average *	45,021,055	45,720,300	1.002
Average			1.000	Average			1.004
	15th Report	16th Report			15th Report	16th Report	
1984	84,354,432	84,907,982	1.007	1984	20,902,042	21,077,412	1.008
1985	101,226,395	102,037,550	1.008	1985	25,883,543	26,008,452	1.005
1986	130,858,529	132,056,992	1.009	1986	32,676,012	32,765,776	1.003
			1.006				1.003
1987 1988	138,847,683	139,688,741		1987	36,159,640	36,321,795	
	146,004,371	146,691,576	1.005 <b>1.007</b>	1988	37,441,153	37,585,523	1.004 <b>1.004</b>
Average *			1.007	Average *			1.004
	16th Report	17th Report			16th Report	17th Report	
1983	74,275,934	74,693,505	1.006	1983	19,713,136	19,837,050	1.006
1984	92 526 490	83,021,463	1.006	1984	20,597,607	20,710,332	1.005
1985	82,536,480 101,996,759	102,821,465	1.008	1985	26,006,545	26,162,909	1,005
1986				1986			
	126,981,144	127,730,679	1.006		31,654,459	31,706,867	1.002
1987	137,558,306	138,412,309	1.006	1987	35,589,227	35,884,565	1.008
Average *			1.007	Average *			1.006
	17th Donort	19th Donort			17th Donort	19th Donort	
1002	17th Report	18th Report 62,875,795	1.007	1000	17th Report 16,771,798	18th Report 17,025,648	1.015
1982	62,451,740			1982			
1983	73,008,567	73,212,050	1.003	1983	18,743,833	18,754,910	1.001
1984	82,279,488	82,763,372	1.006	1984	20,524,668	20,629,205	1.005
1985	93,135,067	93,908,554	1.008	1985	23,955,941	24,129,353	1.007
1986	125,730,384	126,330,166	1.005	1986	31,035,935	31,102,505	1.002
Average *			1.006	Average *			1.005
	18th Report	19th Report			18th Report	19th Report	
1981	65,304,445	65,702,278	1.006	1981	11,286,635	11,308,258	1.002
1982	62,214,144	62,457,005	1.004	1982			1.002
					16,842,447	17,045,205	
1983	74,014,476	74,602,944	1.008	1983	19,623,620	19,678,148	1.003
1984	79,822,404	80,113,318	1.004	1984	19,708,244	19,731,222	1.001
1985	92,153,247	92,750,973	1.006	1985	23,575,823	23,724,101	1.006
Selected† + Tho 19th/10th link	ratio is raised to the two	thirde nower to rome	1.004	Selected†	t factor		1.003

Selected | The 18th/19th link ratio is raised to the two-thirds power to remove the overlap with the AY 19th/Ult development factor.

\* Average of Latest 3 Years for Indeminity and Average of Latest 5 Years Excl. High/Low for Medical