

## **Division of Gaming and Athletics Frequently Asked Questions:**

The below information pertains to some of the common inquiries that the Department of Business Regulation (DBR) receives. It is based solely on the laws under the DBR's jurisdiction under Title 41 of the Rhode Island General Laws and the regulations promulgated thereunder. For more specific answers on these topics or other topics related to the Division of Gaming and Athletics Licensing, please email us at <http://www.dbr.ri.gov/questioncomplaints>.

**Q: What is the difference between the REQUIRED National Background Check, and a State Background Check?**

**A:** The REQUIRED National Background Check is sent to the FBI which will conduct a thorough investigation of the national criminal database. The State background check will simply view the In-State criminal database to look for any criminal offences.

**Q: How long is my Gaming License valid for, and how what do I do when it expires?**

**A:** Your Gaming License is valid for (3) years. However, it is not from the date of receipt. For example, if you receive your license on October 1<sup>st</sup>, 2019, your license will expire on December 31<sup>st</sup>, 2021.

**Q: Where can I get my fingerprints completed?**

**A:** You are able to get your fingerprints completed at 3 locations:

**1:** Attorney General Julius C. Michaelson Customer Service Center  
4 Howard Avenue (corner of Pontiac Ave. and Howard Ave.)  
Cranston, RI 02920  
401-274-4400

**2:** Twin River Hotel & Casino  
100 Twin River Rd  
Lincoln, RI 02865

DBR Office (Located in the South entrance of the Casino next to the elevators on 1<sup>st</sup> Floor)

**\*\*LIMITED HOURS OF FINGERPRINTING BY THE RI STATE POLICE GEU AT THE DBR OFFICE CAN BE \*\***  
**FOUND HERE:** <http://www.dbr.ri.gov/divisions/commlicensing/twinriver.php>

**3.** Tiverton Hotel & Casino  
777 Tiverton Casino Blvd  
Tiverton, RI 02878

DBR Office (Accessible only by parking in upper lot. Office can be found across from water tower.  
Glass door to the right of employee entrance will lead you to DBR Office)

**\*\*LIMITED HOURS OF FINGERPRINTING BY THE RI STATE POLICE GEU AT THE DBR OFFICE CAN BE \*\***  
**FOUND HERE:** <http://www.dbr.ri.gov/divisions/commlicensing/tiverton.php>

Q: **How long does it take to get my Gaming License?**

A: The Licensing process varies on a case-by-case basis. It is an in-depth process that includes reference checks, background checks, credit checks, and much more. You can always check the status of your application here: <http://www.dbr.ri.gov/divisions/commlicensing>.

Q: **I want to work at Tiverton Hotel & Casino or Twin River Hotel & Casino, can I apply for a Gaming License without being offered a position at the casino?**

A: No. Only an individual that has been offered a position at either Tiverton or Twin River Casino property are able to apply for a Gaming License.

Q: **If I decide that I don't want to work at Twin River or Tiverton Hotel & Casino, can I get my license fee back?**

A: No. All transactions for a Gaming license are Non-Refundable.

Q: **I have a question that I have, but work off-hours when the DBR is closed. Is there a way that I can contact someone?**

A: Absolutely. Please do not hesitate to submit any questions or concerns to the following email. <http://www.dbr.ri.gov/questioncomplaints>. We will respond to your email within 24 hours.

Q: **Can I carry more than one Gaming License?**

A: Yes, if there is no conflict of interest in the positions or companies you are applying with.

Q: **Can A Non-Facility Vendor Employee or Gaming Vendor Employee License be transferred to a similar or same position in a different company?**

A: No, you are required to submit a new application for each company you intend to work for. A badge and license # are issued based on the company that was submitted on your application.

Q: **How do I have a National Background Check done if I live out of State?**

A: Please submit two FBI finger print cards along with a check or money order payable to the "State of RI", in the amount of \$36.00 to:

Department of Business Regulation  
Division of Gaming and Athletics Licensing  
C/O Christina Tobiasz, Gaming and Athletics Administrator  
John O. Pastore Ctr.  
1511 Pontiac Avenue, Bldg. 69-1  
Cranston, RI 02920

## **CLASSIFICATIONS:**

**Concessionaire Vendor Application (CV):** The criteria to holding a “Vendor Application” is as follows: A business that offers goods and/or services which are not directly related to gaming.

**Non-Facility Concessionaire Vendor Employee Application (CVE):** The criteria to holding a “Non-Facility Concessionaire Vendor Employee Application” is as follows: Any person retained to make goods and/or services available or to sell goods and/or services to consumers which are not directly related to gaming.

**Gaming Vendor Application (GV):** New business applications can take 6 months to a year or more to complete, depending upon the complexity of the investigation. The criteria to holding a Gaming Vendor License is as follows: Any entity that manufactures, serves, sells, leases supplies for approved slot or video machines and component parts, or any entity which is directly related to gambling, related to the conduct of gambling activity, or directly affect the play and results of gambling games.

**Non-Facility/Vendor Gaming Employee Application (GVE):** The criteria to holding a “Non-Facility/Vendor Gaming Employee Application” is as follows: Any employee who has duty to repair or distribution of slot machines, table games or associated equipment sold, whom is directly involved with the manufacture, any association with cash management companies, or connected with the operation of a gaming establishment.