



Rhode Island Department of Business Regulation

Contractors' Registration and Licensing Board

560 Jefferson Blvd. Ste. 100, Warwick, Rhode Island 02886

Telephone: (401) 921-1590 Fax: (401) 889-5535

VIA- Certified Mail

August 25, 2022

On-site Building Solutions LLC
ROBERT HAYES

Registration/License Number: GC-38343
Complaint Associated with Violation: C-10965

RE: FINAL ORDER AND SUSPENSION OF REGISTRATION Disciplinary Action - Violation # V-6638

On or about July 29, 2022 , you were provided with a Notice of Violation/Proposed Order, a copy of which is attached and incorporated as if stated again in full, that the Rhode Island Contractors' Registration and Licensing Board determined that you were in violation of Rhode Island General Laws and intended to assess civil penalties.

Because you did not request a hearing or pay the fines as assessed within the time allowed, the Notice of Violation/Proposed Order has converted to a Final Order. The fines, as listed above, are now due and payable. If payment is not received within twenty (20) days, your registration will be suspended and your case may be referred to the Office of the Attorney General for criminal prosecution pursuant to RIGL § 5-65-19 and/or referred to the Central Collections Unit pursuant to RIGL § 42-142-8.

You have the right to appeal this Final Order by completing the attached form and returning to the CRLB within twenty (20) days of the date of this mailing. For additional information, please see our website at www.crb.ri.gov, or contact us by telephone at (401) 921-1590.

Sincerely,



**Rhode Island Department of Business Regulation
Contractors' Registration and Licensing Board**

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On-site Building Solutions LLC
ROBERT HAYES

Registration/License Number: GC-38343
Claim Associated with Violation: C-10965

**RE: NOTICE OF INTENT TO ASSESS CIVIL PENALTY AND OPPORTUNITY FOR HEARING –
PROPOSED ORDER
Disciplinary Action - Violation # V-6638**

This letter serves to notify you that the Rhode Island Contractors' Registration and Licensing Board (CRLB) has determined that on or about July 28, 2022, at 89 Timberline Road, Warwick, RI 02886 violations of the following section(s) of Rhode Island General Laws were discovered and the CRLB intends to assess civil penalties as proposed.

Violation

5-65-3(m) - Failure to secure permits prior to commencing work

Violation Penalty

1,500

Description

On October 22, 2022, the respondent entered into a Written Contract for Remodel work at a Private Residence located at 89 Timberline Road, Warwick. This work is of the type which requires that a building/electrical/plumbing/mechanical Permit(s) be taken out prior to commencing work. Upon request, the respondent could not produce the required permit and a check of the Warwick Permitting database showed that no permit had been issued by the City of Warwick.

Violation

5-65-3(p) - Failure to provide notice of right of rescission as stipulated in all pertinent Rhode Island consumer protection laws and/or § 5-65-27, if applicable. (Age 60 or older)

Violation Penalty

500

Description

Contracts for work require a right of rescission when the consumer is an elderly person as defined in R.I. Gen. Law §42-66-4.1 (60 years old). Here, the consumer has a date a birth of (pre 1950), thus making them (~70 +) years old. Upon review of the written contract, the required right of rescission was absent from the contract.

Violation

5-65-10(a)(12) - Contractor performed improper work

Violation Penalty

500

Description

On or about November 11, 2021, the respondent performed remodeling work within an Attached Breezeway at 89 Timberline Road Warwick.

Upon inspection, this work was deemed improper because:

- the (6) interior 6 panel doors were never delivered or installed but the Homeowners were charged for them and the Labor involved
 - the painting in the breezeway was sloppily applied in several areas, the trim work is still in need of painting in several areas and the walls should have received a second coat, which would have prevented the inadequate coverage on several areas (light paint over existing light walls will almost always require 2 coats to provide a quality finish)
 - the Deadbolt mechanism on the Rear facing exterior door was installed improperly, misaligned drilling of the door frame, will not allow the deadbolt to operate properly
-

Violation

5-65-10(a)(14) - Failure to complete a project(s) for construction or willfully failed to comply with the terms of a contract or written warranty.

Violation Penalty

500

Description

On or about October 22, 2021 the consumer and respondent entered into an written contract to provide and perform Remodel work of a Breezeway and Internal Doors being hung at 89 Timberline Road Warwick.

On or about February 3, 2022 the Respondent ceased performing work prior to the completion of the project, and has not contacted the Homeowners to schedule the completion of said project to date.

Violation

5-65-18 - Failure to provide mechanic's lien notice

Violation Penalty

500

Description

Contracts for work require notice that the contractor provide the consumer with a notice that the contractor may file a lien in accordance with the Mechanic' Lien Law, as found in R.I. Gen. Law 34-28. Upon review of the written contract, the required notice was absent from the contract.

Fine amount: \$3,500

You have the right to a hearing. You must request a hearing in writing, to the Contractors' Registration Board, 560 Jefferson Blvd, Warwick, RI 02886 within twenty (20) days of the date of this mailing or

issuance of the Notice of Intent to Assess Civil Penalty. Failure to apply for, or to attend a scheduled hearing, will result in the issuance of a Final Order.

For additional information, please see our website at www.crb.ri.gov, or contact us by telephone at: (401) 921-1590.

Sincerely,