



Department of Business Regulation

Insurance Division

1511 Pontiac Avenue, Building. 69-2
Cranston, Rhode Island 02920

Insurance Bulletin Number 2024-7

Insurance Adjuster Continuing Education Requirement

The purpose of this Bulletin is to provide details for the Department's implementation of the regulatory requirement for insurance claim adjuster continuing education outlined in [230-RICR-20-50-4.9](#).

In accordance with the [regulation](#), this requirement applies to individuals who are: 1) RI resident company/independent adjuster licensees, 2) RI resident public adjuster licensees, and 3) non-resident RI designated home state (DHS) adjuster licensees who are required to meet RI resident requirements.

We understand the complexity many of our licensees have faced with having to comply with other jurisdiction's continuing education requirements and, in some instances, licensees are tracking continuing education across multiple jurisdictions. To remove this burden and in furtherance of our commitment to adjuster licensing uniformity and reciprocity, the Department is implementing continuing education for insurance claim adjusters who will be required to complete twenty-one (21) general credits and three (3) ethics credits.

We have considered the individual impact of this licensing compliance requirement. As such, all licensees **who are required to meet this requirement as noted above**, with a license expiration date of 2026 and thereafter will be required to complete continuing education before they can renew their adjuster license.

Beginning October 1, 2024, Rhode Island continuing education providers can submit courses through the NAIC's State Based System (SBS) platform under a new course group titled **General Adjusting**. Courses can be submitted under this category as general credits or a combination of general credits and ethics credits; ethics only courses can be submitted under the course group **Ethics**. Only approved providers can submit courses.

Individual adjuster licensees can access RI approved courses with our [Lookup Search](#). Only courses in the **General Adjusting** or **Ethics** course groups will be considered for adjuster continuing education compliance. In accordance with our reporting requirements for providers under [230-RICR-20-50-2](#), all course credits will be electronically reported to the individual licensees Education Transcript.

Questions, comments, or requests for clarification about this Bulletin should be emailed to DBR.InsLic@dbr.ri.gov.

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