STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS
DEPARTMENT OF BUSINESS REGULATION
1511 PONTIAC AVENUE
BUILDINGS 68-69
CRANSTON, RI 02920

IN THE MATTER OF: 

TOYOTA OF NEWPORT, 

RESPONDENT. 

DBR No. 09-L-0038

CONSENT AGREEMENT

The Department of Business Regulation ("Department") and Imported Car
Company of RI, Inc. d/b/a Toyota of Newport ("Respondent") hereby agree that:

1. Respondent has been licensed as an automobile body repair shop since

2. By letter dated January 16, 2009, a complaint was made by its customer,
   Ann Marie Balasco.

3. The Respondent’s position is that it made a reasonable good faith effort to
   resolve the complaint.

4. However, Respondent’s counsel confirmed that his client had not obtained
   a written authorization to repair the customer’s vehicle, in violation of R.I. Gen.
   Laws § 5-38-10(5) and Commercial Licensing Regulation 8-A(5).

5. Respondent voluntarily waives its right to the hearing process, voluntarily
   waives its right to appeal to Superior Court, and admits that the allegations in
   paragraphs 1-4 are true.
6. By signing this Agreement, Respondent acknowledges and understands that the Department will take further administrative action, with notice and opportunity for hearing, upon a finding that it has engaged in any further violations of R.I. Gen. Laws § 5-38-1, et seq. and the related Commercial Licensing Regulations.

7. Respondent agrees to the payment of a $250.00 administrative penalty, which includes the Department's costs in this matter.

The Department of Business Regulation and Respondent Toyota of Newport hereby consent and agree to the foregoing.

Maria D'Alessandro  
Associate Director of Commercial Licensing and Regulation  
Department of Business Regulation

Date: 6/18/09

Joe Luna  
Imported Car Company of RI,  
d/b/a Toyota of Newport  
285 East Main Road  
Middletown, RI 02842

Date: 6/19/09

CERTIFICATION

I hereby certify on this 29th day of June, 2009 that a copy of the within Consent Agreement was sent by first class mail, postage prepaid and certified mail, return receipt requested to: Joshua Teverow, 55 Pine Street, Providence, Rhode Island 02903

[Signature]