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STATE OF RHODE ISLAND  
DEPARTMENT OF BUSINESS REGULATION  
1511 PONTIAC AVENUE  
CRANSTON, RI 02920

**STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS  
DEPARTMENT OF BUSINESS REGULATION  
JOHN O. PASTORE COMPLEX  
1511 PONTIAC AVENUE  
CRANSTON, RI 02920**

IN THE MATTER OF :  
 :  
**CHARLES CARUSO and** :  
**QUALITY AUTO BODY, Inc.** : **DBR No. 14AB009**  
 :  
RESPONDENTS. :

**CONSENT AGREEMENT**

The Division of Commercial Licensing ("Division") of the Rhode Island Department of Business Regulation ("Department") enters into this Consent Agreement ("Agreement") with Charles Caruso and Quality Auto Body, Inc. ("Quality") (collectively "Respondents") to resolve the above-captioned matter pursuant to its authority under R.I. Gen. Laws § 42-35-9(d).


It is hereby agreed by and between the Division and the Respondents that:

1. Respondent Quality is a business located at 222 Warwick Avenue, Cranston, Rhode Island 02905.
2. Mr. Caruso is the sole officer and director of Quality.
3. In 1967, the Department issued a full collision automobile body repair shop license ("License") to Quality pursuant to R.I. Gen. Laws § 5-38-1 *et. seq.*
4. Respondents submitted a renewal application to the Department on or about March 21, 2013, nearly three (3) months past the deadline of December 31, 2012.

5. The renewal application was substantially incomplete because proof was not submitted that Respondents have a Certified Technician who has completed the required training courses.
6. Failure to submit proof of required classes taken by a Certified Technician is a violation of Commercial Licensing Regulation 16 *Motor Vehicle Body Repair Technician Certification* ("CLR 16") which provides Upon submission of a new or renewal application for a Motor Vehicle Body Repair License, each Applicant must certify under the penalty of perjury to the Department that it has in its employ one (1) technician certified in the following areas for every five (5) shop employees:
- i) Identification and Analysis of Damage to Vehicles;
  - ii) Frame Measuring and Straightening Systems and Techniques;
  - iii) Welding in Collision Repair;
  - iv) Structural Steel Repairs;
  - v) Suspension, Steering, and Alignment Systems; and
  - vi) Safety Restraint Systems.
7. The Respondents and the Division entered into a Consent Agreement on September 24, 2013 in which the Respondents agreed to comply with CLR 16 by December 31, 2013.
8. The Respondents violated the Consent Agreement by failing to comply with CLR 16 to the date of this Agreement.
9. R.I. Gen. Laws § 5-38-10(3) provides that "[t]he department of business regulation may deny an application for license or suspend or revoke a license after it has been granted, for...any failure to comply with the provisions of this section or with any [Department] rule or regulation." This applies to denial of an application for renewal of a license.


- 10. In order to effect a timely and amicable resolution of this matter without the time and expense of an administrative hearing, the Division and Respondent agree to resolve this matter on the following terms:
  - A. Respondent shall pay an administrative penalty of \$ 200.00 payable to "General Treasurer, State of Rhode Island."
  - B. Respondent shall comply with CLR 16 within six (6) months of the date of this Agreement.
- 11. By signing this Agreement, Respondents voluntarily waive any right to an administrative hearing or appeal to Superior Court under the Rhode Island Administrative Procedures Act, R.I. Gen. Laws § 42-35-1 *et seq.*
- 12. By signing this Agreement, Respondents acknowledge and understand that should Respondents violate the terms of this Consent Agreement and/or engage in any other administratively, criminally, or civilly sanctionable conduct, the Department retains full authority to refuse to issue an automobile body repair license, or, if granted, to revoke, suspend, fine, or refuse to renew the license, after notice and opportunity for hearing.

For the Division:

  
 Date: 7/29/14

Maria D'Alessandro, Esq.  
 Deputy Director, Securities, Commercial  
 Licensing and Racing and Athletics  
 Department of Business Regulation

For the Respondents:

  
 Date: 7/22/2014

Charles Caruso  
 Quality Auto Body  
 222 Warwick Avenue  
 Cranston, RI 02905