



Department of Business Regulation
Insurance Division
1511 Pontiac Avenue
Cranston, Rhode Island 02920

Industry Alert 2017-2

Division of Motor Vehicles Computer System Upgrade New 8 digit RI Drivers' Licenses

Effective July 5, 2017, the Rhode Island Division of Motor Vehicles (DMV) implemented a new computer system, the Rhode Island Modernization System (RIMS). The upgraded system is designed to issue **new** RI drivers' licenses with 8 digits. This is a change from the current 7 digit drivers' licenses in use today, but existing 7 digits drivers' licenses will continue to be valid. The change to 8 digits impacts all new RI drivers' licenses issued on or after July 5, 2017.

In light of the change to 8 digits for all **new** RI drivers' licenses issued, all licensees must reprogram computer systems as soon as possible to accommodate both the new 8 digits drivers' licenses and the current 7 digit licenses. Systems that could be impacted may include, but not limited to, quoting, underwriting/rating, claims handling, data reporting. Licensees are also required to reach out to all vendors impacted by the new 8 digit drivers' licenses. As previously noted, all 7 digit numbers are valid and are not expected to change.

It's our understanding that the [RI Insurance Verification System \(RIIVS\)](#) is not impacted by the expansion to 8 digits. RIIVS was initially programmed to accommodate up to 10 digit license numbers.

Information on the upgrade to DMV's computer system may be found here:
<http://www.dmv.ri.gov/rims/>

Elizabeth Kelleher Dwyer
Superintendent of Insurance
July 17, 2017