



Department of Business Regulation

1511 Pontiac Avenue
Cranston, Rhode Island 02920

Industry Alert 2021-1

Emergency Adjuster Notification

The Department is amending this notification to remind insurers of the statutory requirement for “a physical inspection of the damaged motor vehicle” in accordance with [R.I. Gen. Laws 27-9.1-4\(a\)\(23\) and \(24\)](#). The issuance of an Emergency Motor Vehicle Damage Appraiser license does not waive this statutory requirement.

The Department has declared the storm beginning August 22, 2021 a catastrophic event for purposes of [R.I. Gen. Laws § 27-10-8](#) and [27-10.1-1](#). As a result of that declaration, the emergency adjuster and motor vehicle damage appraiser licensing statutes are triggered. Insurers that wish to activate emergency adjusters or appraisers should follow the guidance in the most recent amendment to [Insurance Bulletin 2005-15](#).

Any questions should be directed to dbr.inslic@dbr.ri.gov or (401) 462 9520.

Elizabeth Kelleher Dwyer
Superintendent of Insurance
August 25, 2021

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