



Department of Business Regulation
Insurance Division
1511 Pontiac Avenue, Bldg. 69-2
Cranston, Rhode Island 02920

Insurance Bulletin Number 2014-7

Public Access to Rate and Policy Form Filings

The Rhode Island Insurance Division is pleased to be able to provide you with remote access for viewing Rate and Policy Form Filings electronically.

REMOTE ACCESS

Insurance company filings are now available to the public remotely through the NAIC System for Electronic Rate and Form Filing Access (SERFF) interface. You can view filings conveniently from your home, office or anywhere you have access to a computer, at any time – day or night. There is no charge associated with this method. To access and view filings, please click on the following link:

<https://filingaccess.serff.com/sfa/home/RI>

NEED HELP?

Technical Difficulties: If you are experiencing technical difficulties with the SERFF system or problems accessing the SERFF alternative remote access website, please direct your questions to the SERFF Help Desk at 816-783-8990 or email sfahelp@naic.org. The Insurance Department cannot help with computer systems issues or technical issues related to SERFF. The SERFF Help Desk is staffed Monday through Friday from 8:00am to 5:00pm CST. If a Customer Support Analyst is not available, please leave a message with the SERFF Help Desk. Your call or email will be returned the next business day by SERFF staff.

Should you have any questions or need further assistance, please contact the Rhode Island Insurance Division at 401-462-9520.

Joseph Torti III
Superintendent of Insurance
September 23, 2014

Revised January 10, 2019